



September 17, 2018

To Whom It May Concern:

This letter serves as unqualified support for the work of Troy Heflin and his excavating/trail building company, Higher Ground Earthworks.

Troy and his staff have played an essential role in the design, construction, and maintenance of much of the Town of Breckenridge's world-class trail system. For years, Troy and his crew have worked collaboratively with Town staff to envision, plan, and construct the trails that serve our community's needs. His work has resulted in outstanding trails, progressive designs, and a diverse array of trail experiences for beginners and experts alike. We greatly value Troy's creativity and strong work ethic in constructing many of our trails.

Troy brings an unmatched eye for detail and a commitment to providing sustainable, aesthetically pleasing, and fun trails that help define our community. As part of the process, Troy has provided exceptional customer service. He listens well to the staff's vision of the trail, offers his own experienced insight, and then executes the agreed-upon design.

Troy has frequently had to interact with concerned members of the public when constructing the Town of Breckenridge's trails. Whether responding to a trail user who seeks a different design approach or a neighbor concerned with a trail near their home, Troy has proven to be unfailingly informative and respectful. He has demonstrated a keen understanding of the public relations aspect of our work and has communicated positively during challenging situations.

We are grateful for Troy's presence in the Breckenridge community and the formative role he has played in constructing many of our trails. His deft skill with an excavator and positive communication skills have made him an invaluable asset to our community and its trail network.

Sincerely,

Mayor Eric Mamula

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